Mitel 6700i and 9000i Series SIP Phones

RN-001037-03 REV33

3.3.1 SERVICE PACK 4 HOT FIX 7 RELEASE NOTES

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Mitel 6700i and 9000i Series SIP Phones 3.3.1 SP4 HF7 Release Notes

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ABOUT THIS DOCUMENT

This document provides details on new features and/or issues resolved for the 6700i Series SIP Phones (6730i, 6731i, 6739i, 6753i, 6755i, 6757i) and the 9000i Series SIP Phones (9143i, 9480i) for Release 3.3.1 Service Pack (SP) 4 Hot Fix (HF) 7.

Note: This release applies to the phone models mentioned above only.

For more detailed information about features associated with each phone, and for information on how to use the phones, see your model-specific *SIP Phone Installation Guide* and the *SIP Phone User Guide.* For detailed information about more advanced features, see the *Mitel SIP Phones Administrator Guide* and/or the *Development Guide XML API For Mitel SIP Phones.*

RELEASE NOTES TOPICS

Topics in these release notes include:

- General Information
- Issues Resolved in Release 3.3.1 SP4 HF7
- Contacting Mitel Support

GENERAL INFORMATION

RELEASE CONTENT INFORMATION

This document provides release content information on the Mitel 6700i and 9000i Series SIP Phone firmware.

MODEL	RELEASE NAME	RELEASE VERSION	RELEASE FILENAME	RELEASE DATE
6730i	Generic SIP	3.3.1 SP4 HF7	FC-001319-02-REV24	February 2016
6731i	Generic SIP	3.3.1 SP4 HF7	FC-001318-02-REV24	February 2016
6739i	Generic SIP	3.3.1 SP4 HF7	FC-001317-02-REV24	February 2016
6753i	Generic SIP	3.3.1 SP4 HF7	FC-001321-02-REV24	February 2016
6755i	Generic SIP	3.3.1 SP4 HF7	FC-001322-02-REV24	February 2016
6757i	Generic SIP	3.3.1 SP4 HF7	FC-001323-02-REV24	February 2016
9143i	Generic SIP	3.3.1 SP4 HF7	FC-001325-02-REV24	February 2016
9480i	Generic SIP	3.3.1 SP4 HF7	FC-001326-02-REV24	February 2016

HARDWARE SUPPORTED

This release of firmware is compatible with the following Mitel SIP portfolio products:

6730I MODELS	6750I MODELS	9000I MODELS
6730i	6753i	9143i
6731i	6755i	9480i
6739i	6757i	

BOOTLOADER REQUIREMENTS

This release of firmware is compatible with the following Mitel SIP portfolio product bootloader versions:

6730I MODELS	6750I MODELS	9000I MODELS
6730i: Bootloader 2.4.0.80 or higher	6753i: Bootloader 2.0.1.1055 or higher	9143i: Bootloader 2.2.0.166 or higher
6731i: Bootloader 2.4.0.80 or higher	6755i: Bootloader 2.0.1.1055 or higher	9480i: Bootloader 2.2.0.166 or higher
6739i: Bootloader 3.0.0.167 or higher	6757i: Bootloader 2.0.1.1055 or higher	

ISSUES RESOLVED IN RELEASE 3.3.1 SP4 HF7

This section describes the issues resolved on the SIP phones in Release 3.3.1 SP4 HF7.

The following table provides the issue number and a brief description of each fix:

Note: Unless specifically indicated, the resolved issues below apply to all models.

ISSUE NUMBER	DESCRIPTION OF FIX
SIP	
CLN41491	6753i: An intermittent issue was observed whereby an idle phone would respond to an incoming call with a 486 Busy Here response due to the phone handling de-registrations incorrectly in certain scenarios. This issue has been resolved.
Audio	
CLN41484	6731i and 6739i: With the SRTP preferred setting configured on the phone, if an incoming call from a remote party using the Mitel BluStar for PC client was received, no audio could be heard on both devices. This issue has been corrected.

CONTACTING MITEL SUPPORT

If you have read this release note, and consulted the Troubleshooting section of your phone model's manual and still have problems, please contact Mitel Support via one of these methods:

North America

- Toll Free at 1-800-574-1611
- Online at http://www.mitel.com/content/mitel-technical-support

Outside North America

Please contact your regional Mitel Technical Support.

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